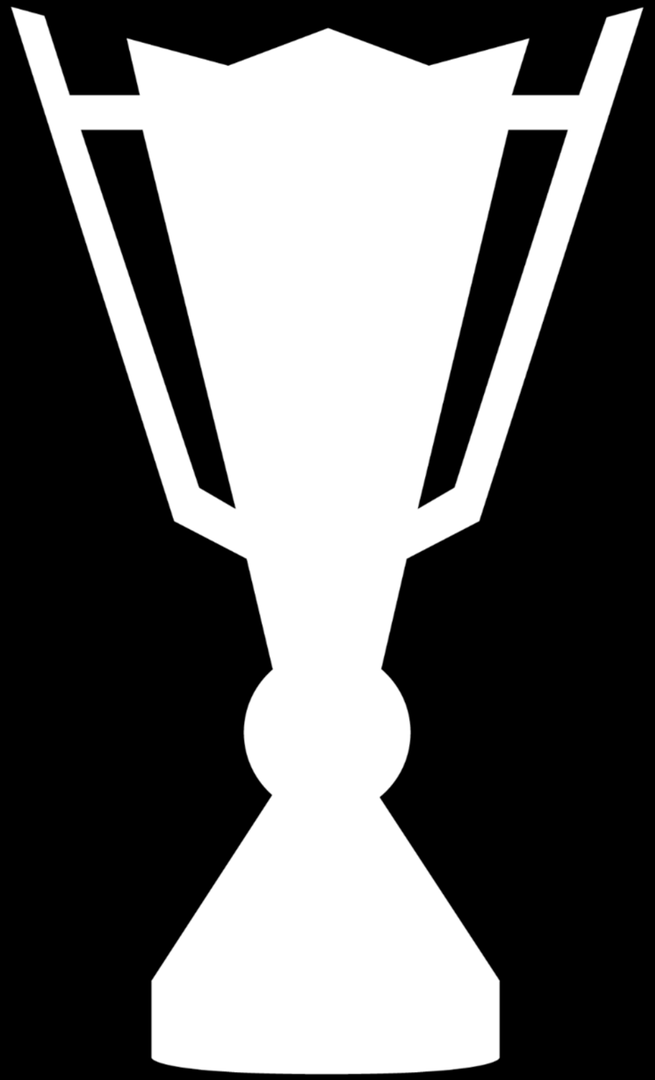
Military and First Responders Ticket Redemption Guide



https://worldchampionscup.com

SKECHERS WORLD CHAMPIONS CUP

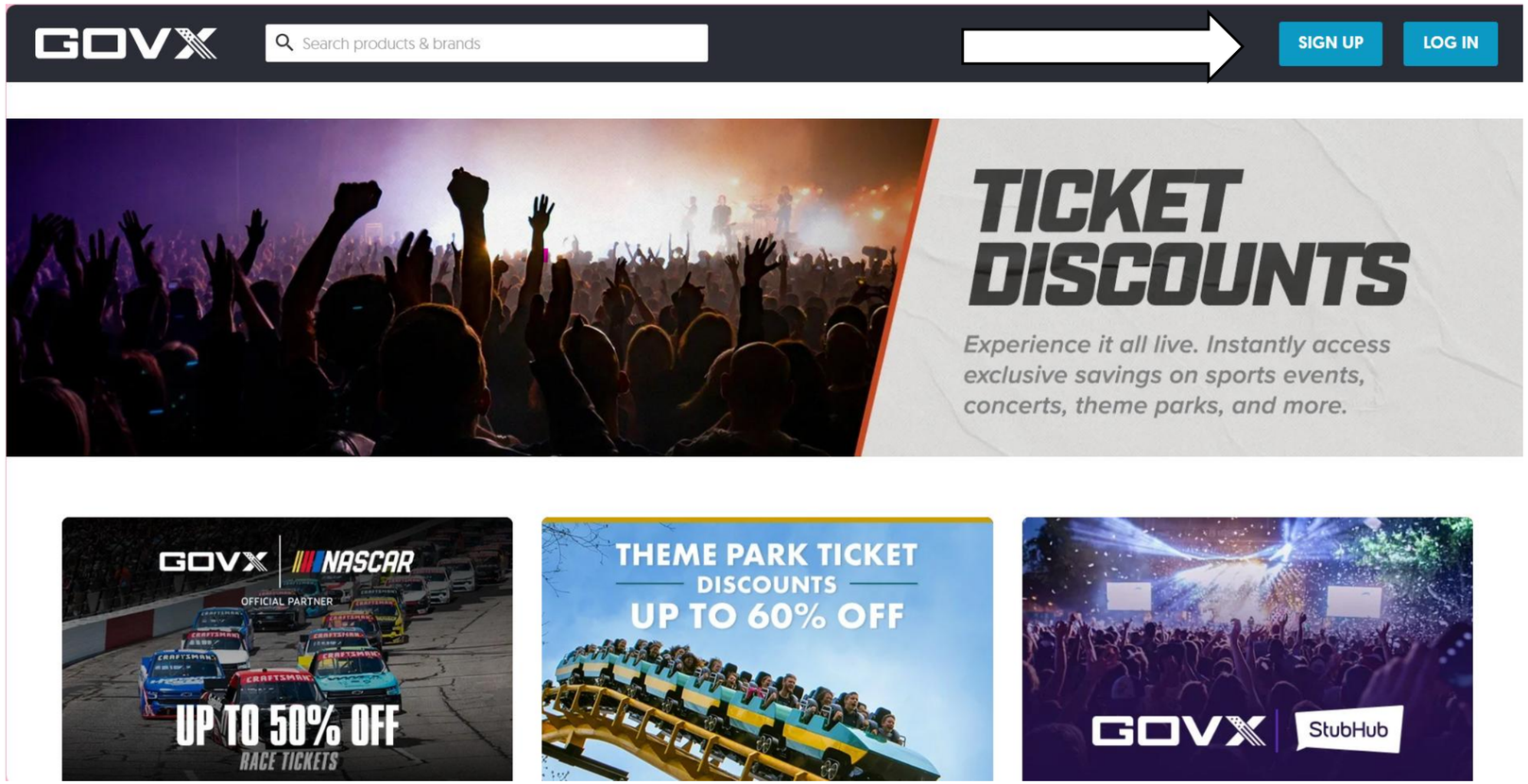
SUPPORTING Shriners Children's

To redeem your complimentary tickets to the 2025 Skechers World Champions Cup supporting Shriners Children's, you must first be verified through GOVX.

If you redeemed military tickets to the 2023 World Champions Cup, you should already have a GOVX account created.

If you **DID NOT** redeem military tickets to the 2023 World Champions Cup, please create your GOVX account **here.**

If you already have an existing GOVX account, you can use the email address and password associated with your account to log in.



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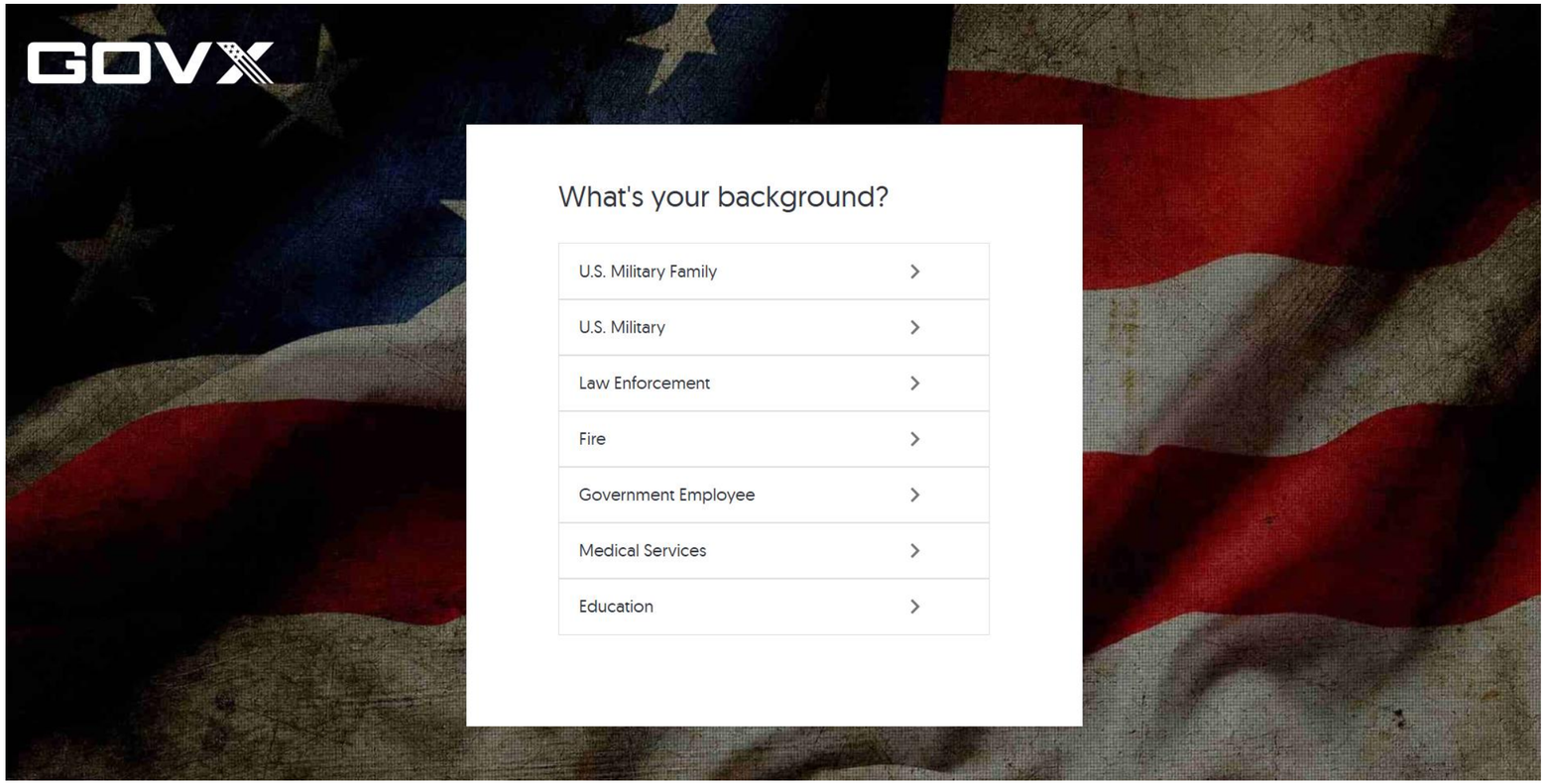
GOVX will need to verify your background.

Carefully follow the steps when creating your GOVX account. When creating an account, GOVX will need to confirm your background. You will see the page below to confirm your status of the following groups: U.S. Military, Law Enforcement, Fire, Government Employee, Medical Services, Education.

Once confirming your status, you will then be prompted to answer more questions. GOVX will require you to upload a form of documentation to confirm your service.



If you are having any issues with the GOVX verification, please **click here**.

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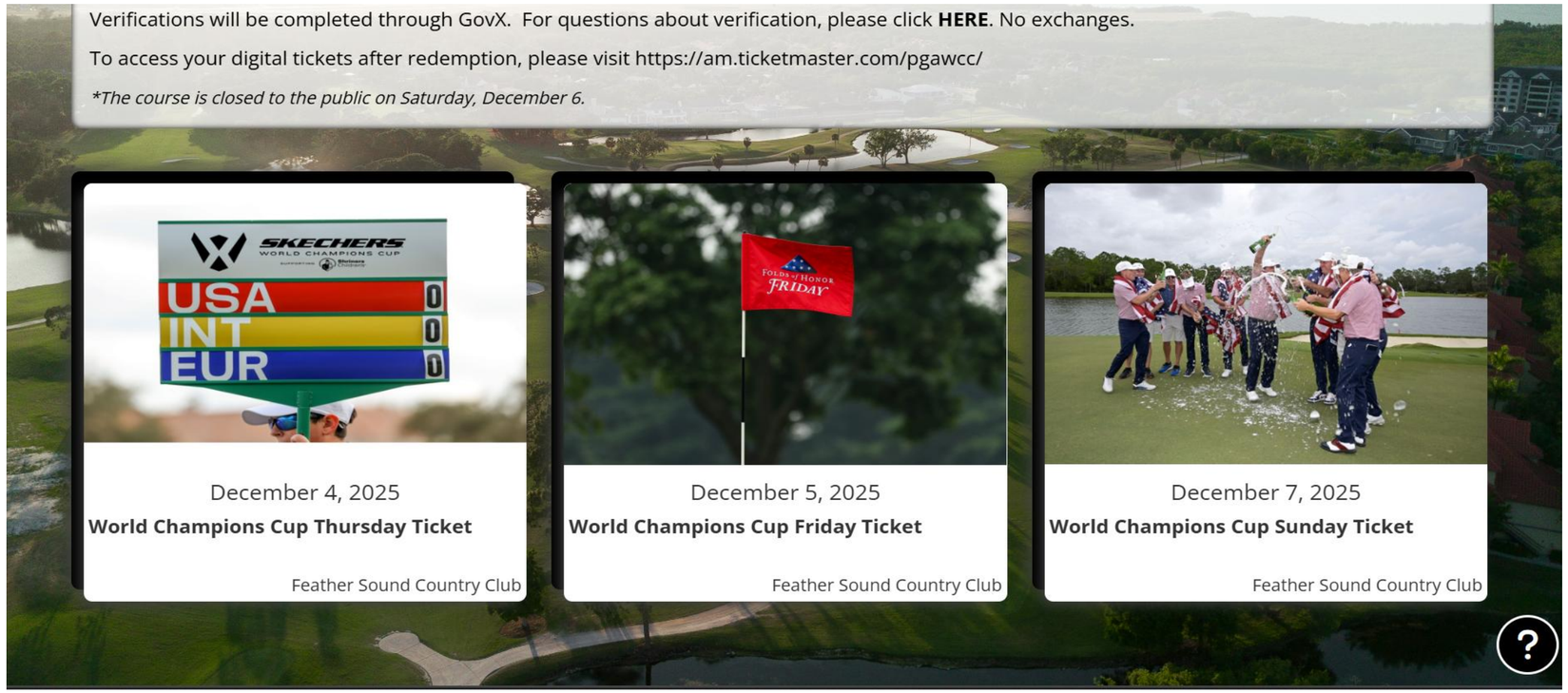
You should receive a confirmation email from GOVX verifying your account and background, once it has been approved.

Once your GOVX account is approved, you can then begin the process of redeeming your complimentary tickets!

Please click links below to be redirected to the Spinzo, the website that allows you to redeem your complimentary tickets to the 2025 Skechers World Champions Cup supporting Shriners Children's.

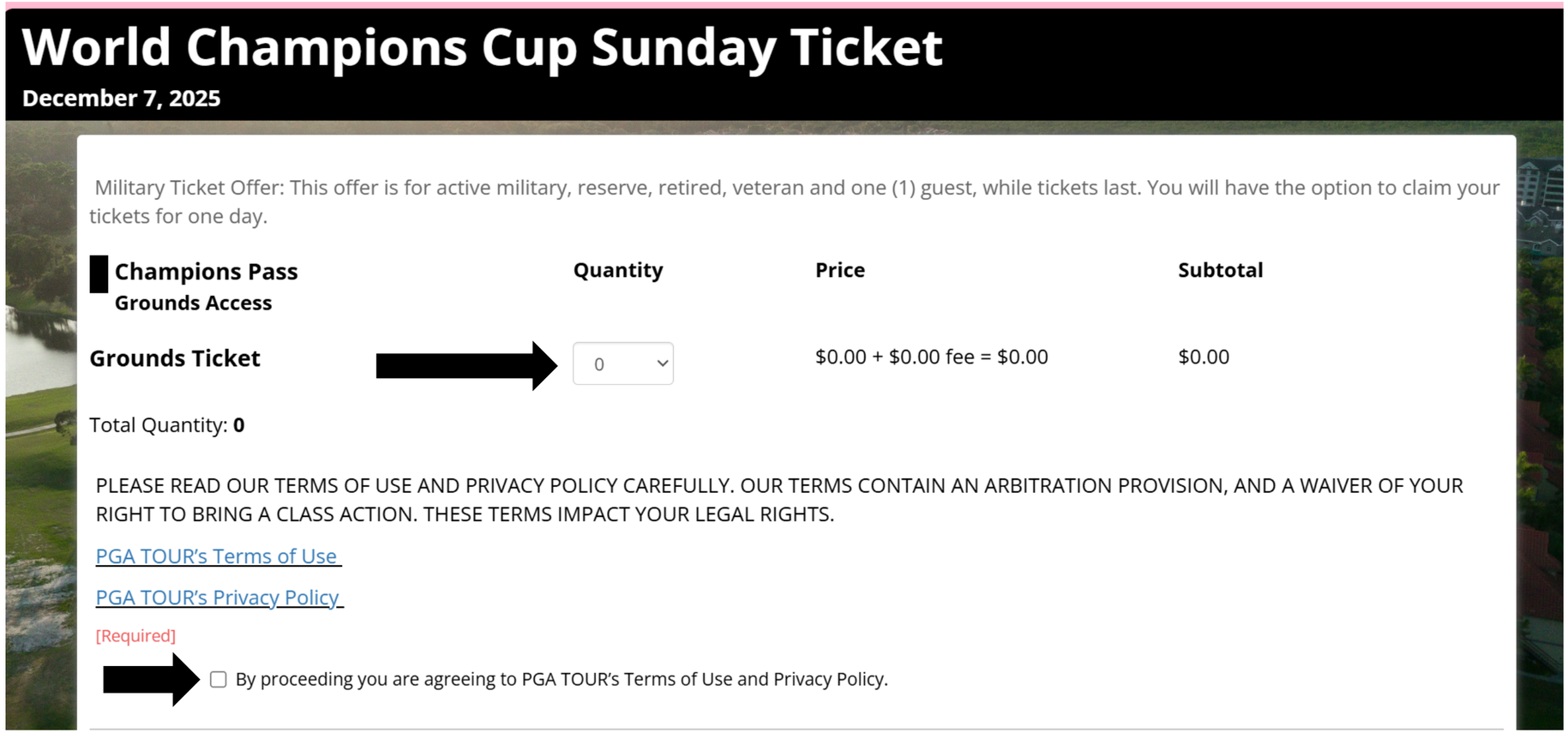
Military **First Responders**

Once you have landed on the homepage, please select the day tile that you wish to attend.



Once you have clicked on the tile of the date you wish to attend, please select the number of tickets from the drop down under the header “Quantity.”

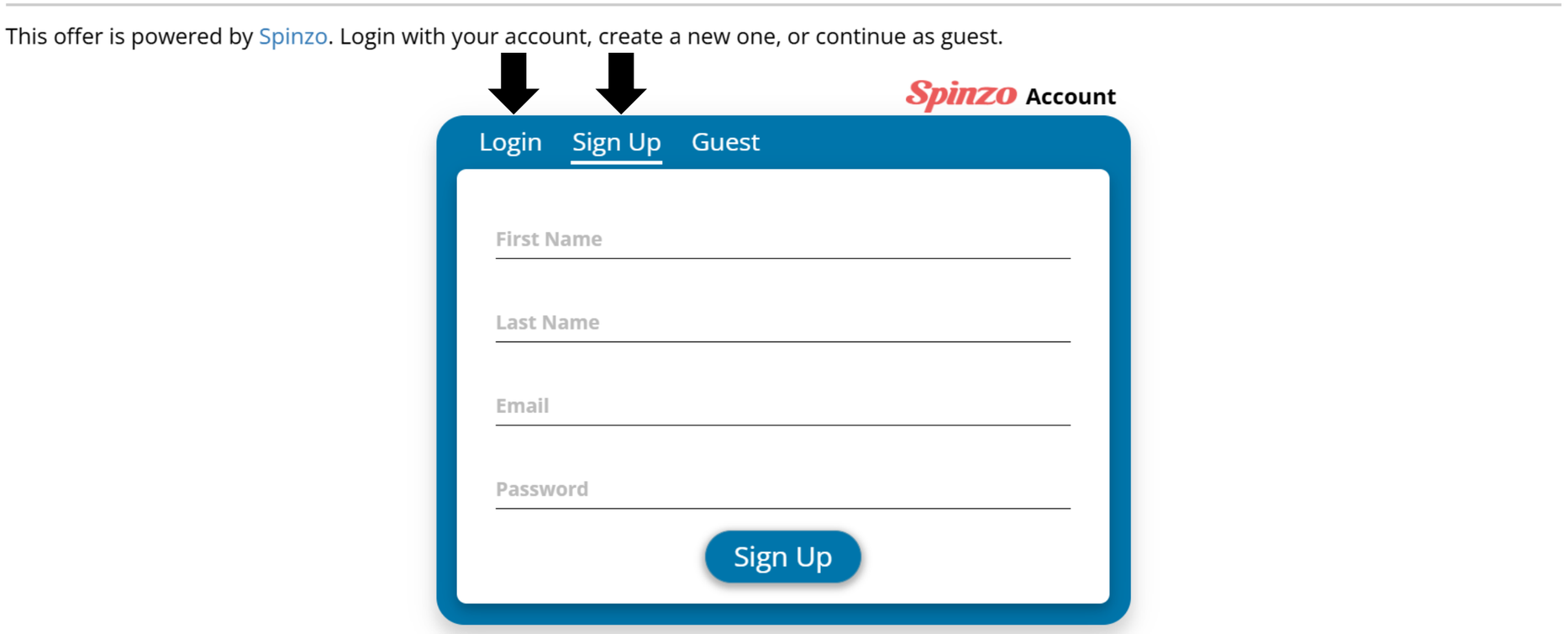
After you selected the number of tickets, please make sure you read the terms of use and privacy policy. Once you have read them, please check the box saying you agree.



Once you agreed to the terms, you will now need to sign up/ sign in to Spinzo.

If you redeemed tickets to the 2023 World Champions Cup, you should already have a Spinzo account created. If you cannot remember your password, please click on “Forgot Password”, under the login header to send a reset link to your email address.

If you DO NOT have a Spinzo account, please create one. Your GOVX account and Spinzo account need to be created with the **SAME EMAIL ADDRESS**. If the email addresses do not match, you will be unverified.



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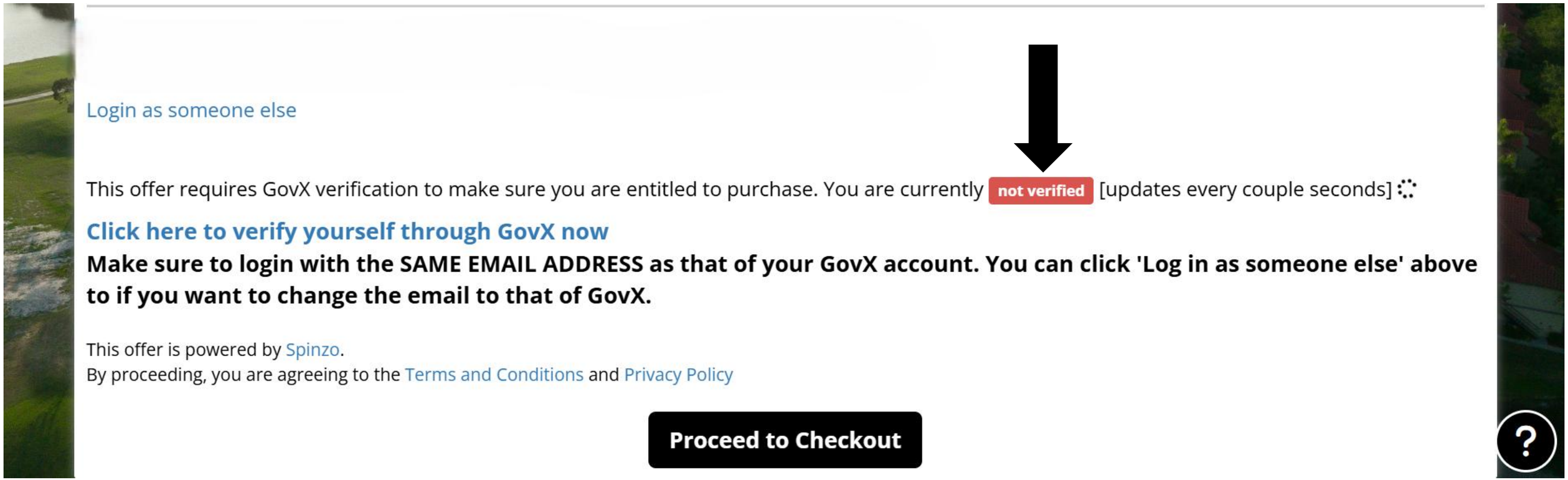
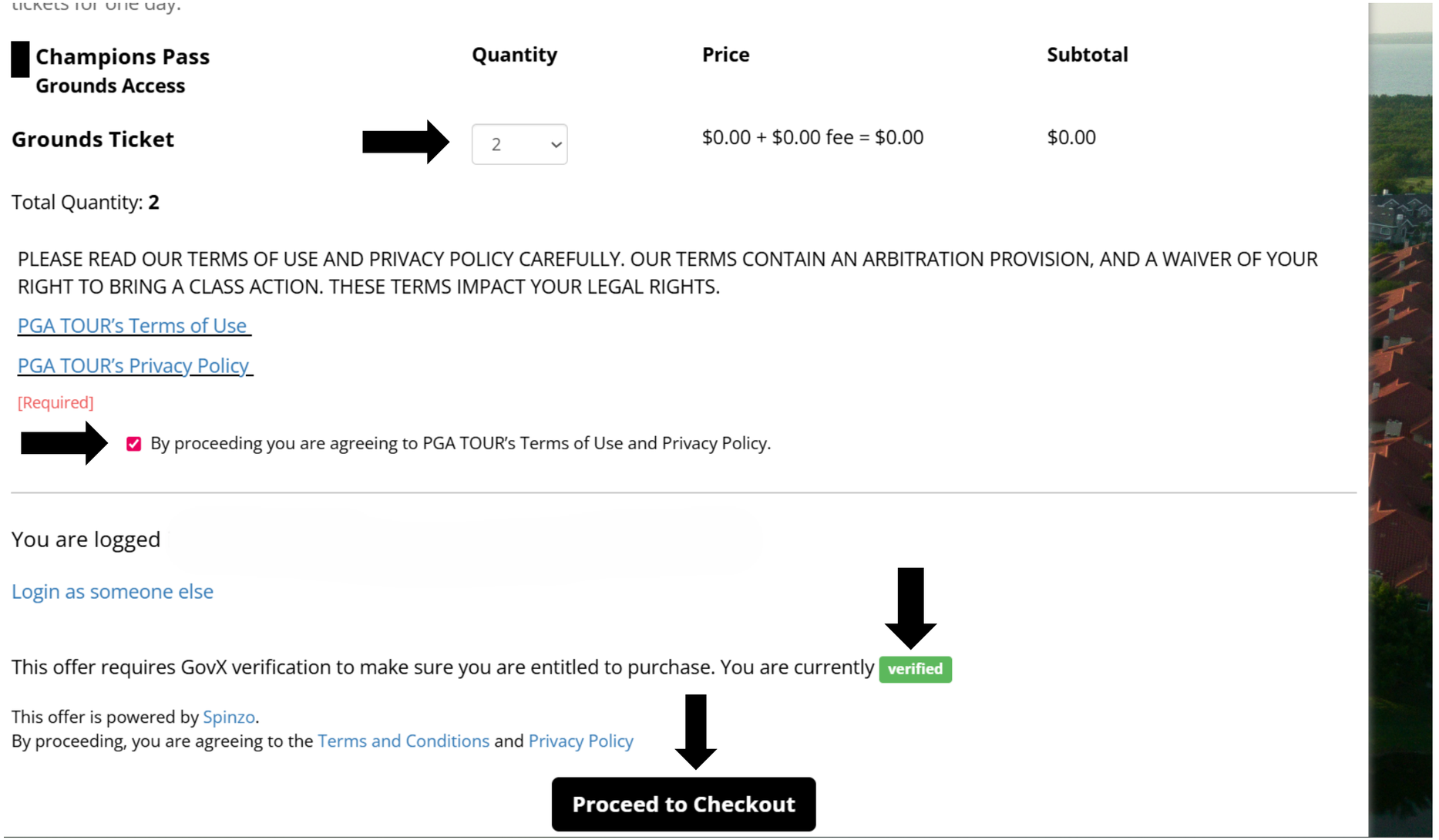
Very Important: Make sure your GOVX account is verified first.

If your account with GOVX is not verified **OR** the email addresses do not match up, you will see “not verified” highlighted in red, as shown below.



If your GOVX account is verified, you can checkout and redeem your tickets!

Once you see “verified” highlighted in green, you can proceed to checkout.



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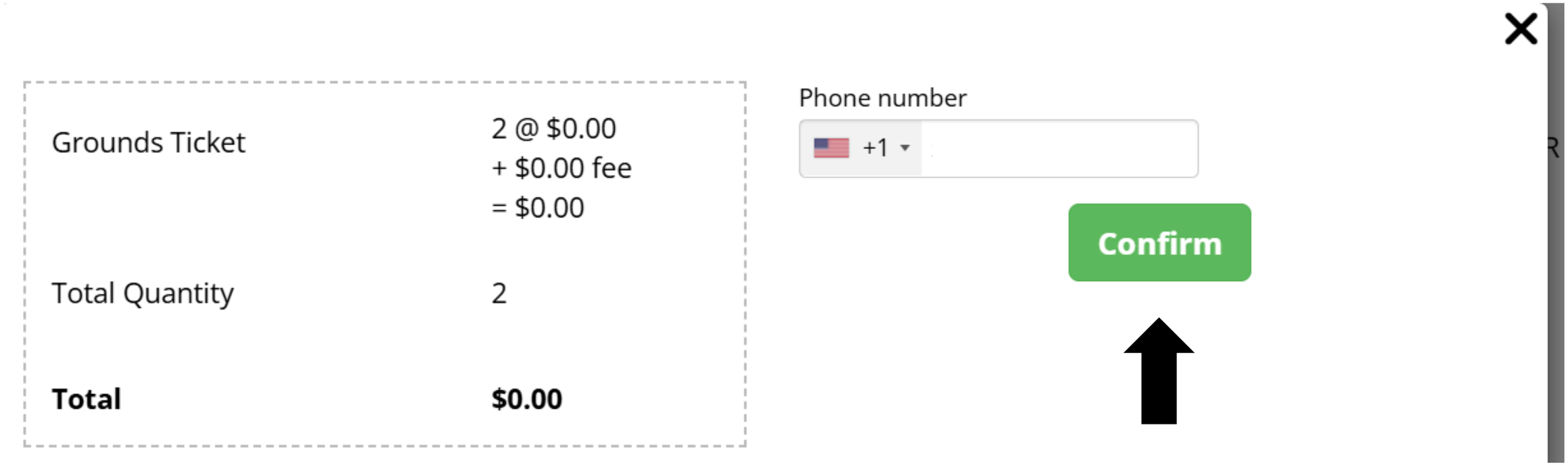
It will ask you to confirm your phone number.

Once you enter in or confirm your cell phone number, you are all set!



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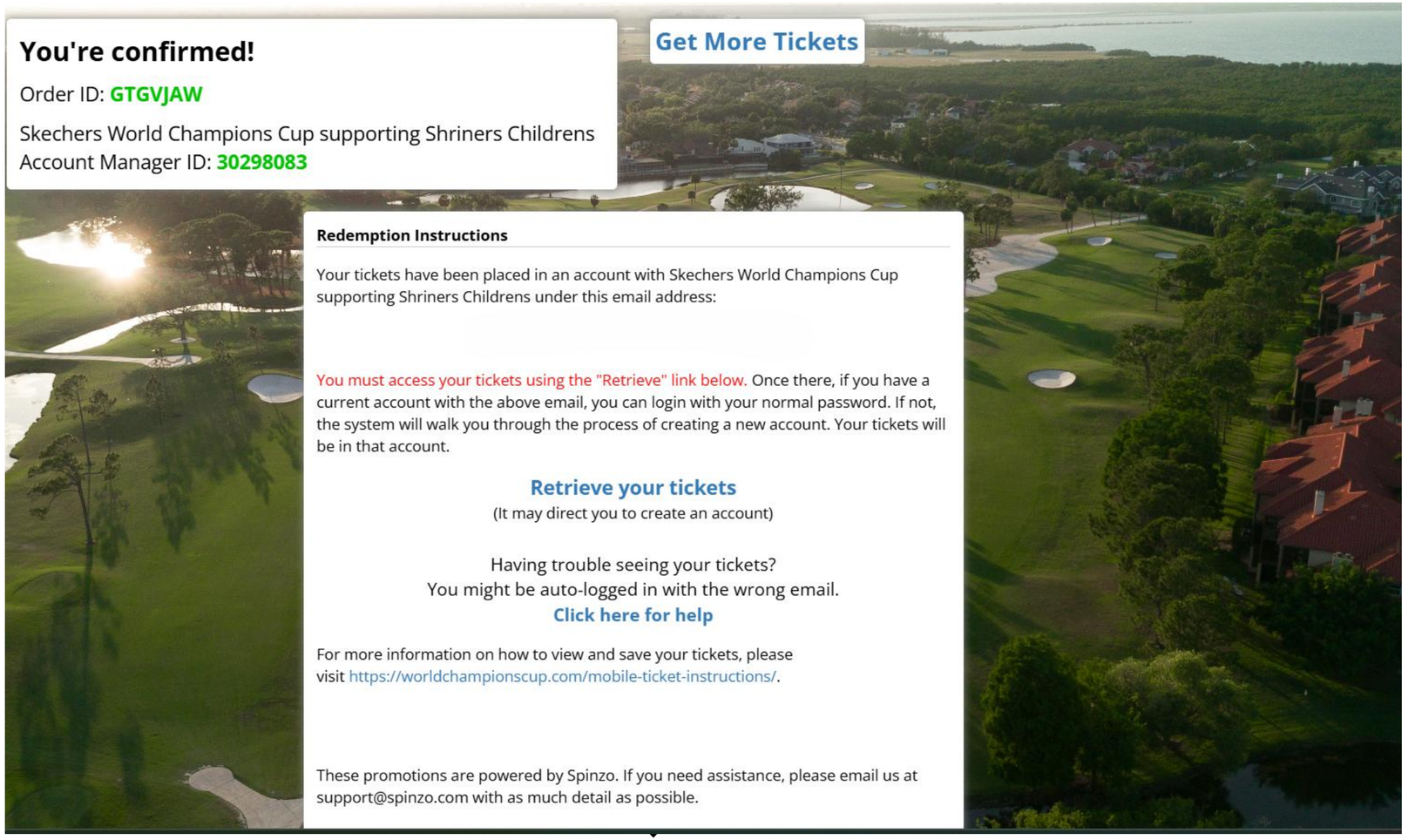
Ticket Confirmation Page

The below is your ticket confirmation page. You will also receive the below to your email. If you click on “Retrieve your tickets” it will direct you to the Skechers World Champions Cup supporting Shriners Children’s account manager page, where you can manage and save your tickets for the event.



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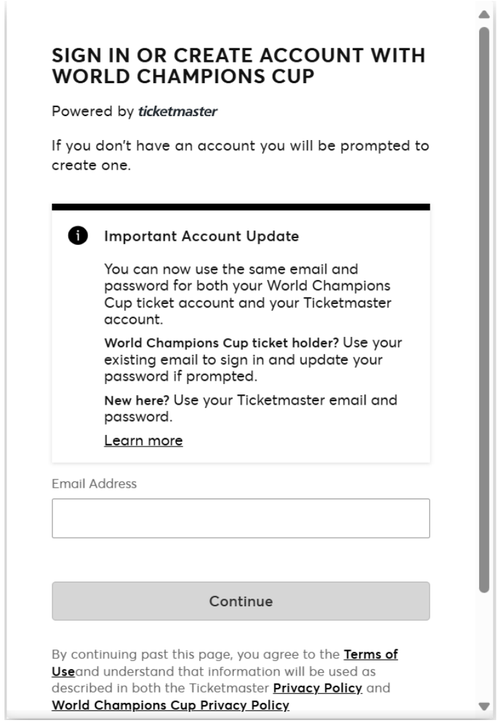
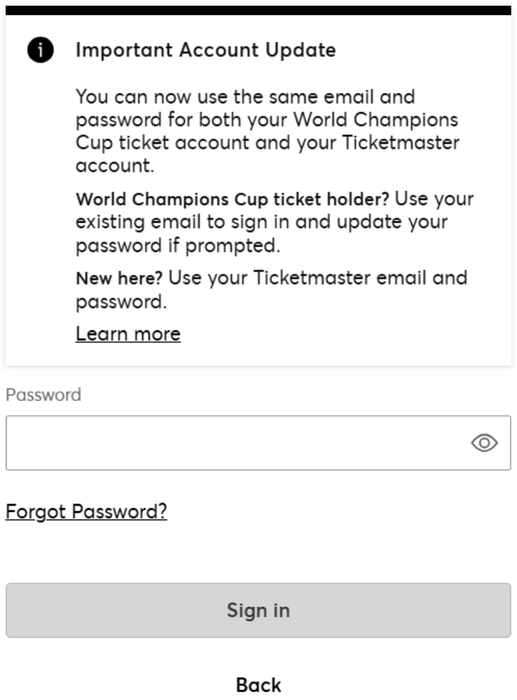
Skechers World Champions Cup supporting Shriners Children's Account Manager

Once your order if confirmed by Spinzo, your tickets are on your account and ready for you to manage and save!

Click here to be redirected to the account manager page. Once you are on the login page, please enter the same email address used to redeem your tickets (it is listed in your order confirmation email.) If you do not have a Ticketmaster account with that email, please create an account.

If you have a Ticketmaster account with that same email address, but forgot your password, please click "Forgot Password?"

If you need any assistance, please email wcctickets@worldchampionscup.com